



1315 E. 24th Street, Minneapolis, MN 55404
Email: telehealth@indianhealthboard.com

June 19, 2020

COVID-19 Response Update | IHB Dental Clinic Reopening Plan

To All Patients of Indian Health Board Dental Clinic:

Your safety has been and always will be our top priority. The entire organization has made multiple modifications to our clinics to ensure the safety of our patients. Some of our alterations include wearing additional personal protective equipment, installing an air filtration system, and testing patients for the coronavirus. Please know, these are just a few of the changes Indian Health Board as a whole, has made in response to the COVID-19 pandemic.

Currently, IHB Dental Clinic providers are treating patients and resuming all our services. We are testing every patient who needs *deep cleanings* or *permanent fillings* for the coronavirus using a simple nasal swab. The reason we do this is out of concern for the safety of our patients, staff, and community at large. These types of procedures are higher risk due to the air and water droplets produced when certain instruments are in use. We will schedule you to complete a simple nasal swap in our lab the same day as your dental appointment free of charge. It takes about 20 minutes to receive your results and we will proceed with your dental appointment if your results are negative.

If you need any dental services, please call our clinic and ask to speak to our dental team by dialing 612-721-9800. If your contact information has changed since your last visit or you continue to have trouble receiving your reminders, call us to update your information.

We require IHB dental patients to confirm their appointment by noon the business day before your appointment by replying "YES" to your text message, pushing "CONFIRM" in your email, or following the prompt in your voice reminder (landline only).

Here is what you can expect at your scheduled dental appointment:

- Before your appointment, you will answer a few screening questions over the phone
- All patients must wear a mask when entering and exiting the clinic. If you do not have one you will be provided with a cloth face mask.
- Your temperature will be checked upon entering the building
- Continue to practice social distancing when in the waiting room (6 feet apart)
- Adult patients will enter the exam room alone. If we are treating a child, we will allow one parent/guardian to join the patient.

In the meantime, keep brushing your teeth twice a day for two minutes, flossing at least once a day, and drinking plenty of water! If you are feeling sick, please call our clinic to reschedule. Call us for any questions you may have at 612-721-9800.

Best!

Your Dental Care Team at IHB