

Telemedicine patient steps

Step 1: Download the ZOOM Cloud Meetings app from the App Store

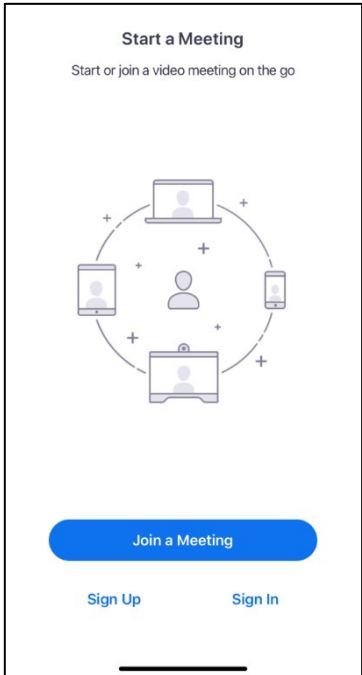
Go to the App Store on your Android or Apple phone. At this time, these are the only two that LSCHC has confirmed work properly.



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Step 2: Tap "Join a Meeting"

or Sign In for this to work.
Just tap, "Join a Meeting" and
it will take you to your
meeting with your provider



Topic: My Meeting
Time: Mar 18, 2020 12:00 PM Central Time (US and Canada)

Join Zoom Meeting
<https://mnachc.zoom.us/j/103542310>

Meeting ID: 103 542 310

One tap mobile
+13126266799,,103542310# US (Chicago)
+19294362866,,103542310# US (New York)

Dial by your location
+1 312 626 6799 US (Chicago)
+1 929 436 2866 US (New York)
+1 346 248 7799 US (Houston)
+1 669 900 6833 US (San Jose)
+1 253 215 8782 US
+1 301 715 8592 US

Meeting ID: 103 542 310
Find your local number: <https://mnachc.zoom.us/u/adCpt00GSp>

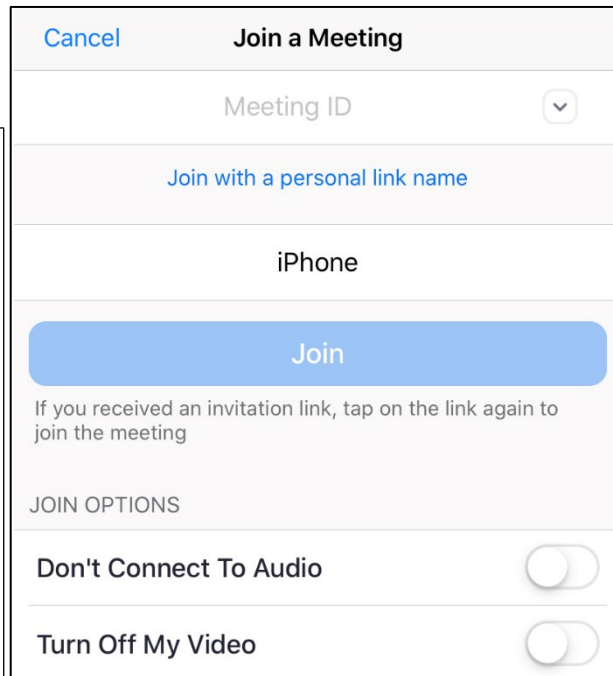


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Step 3: Join a Meeting

This is where you'll put in the meeting ID that was given to you at your previous appointment.

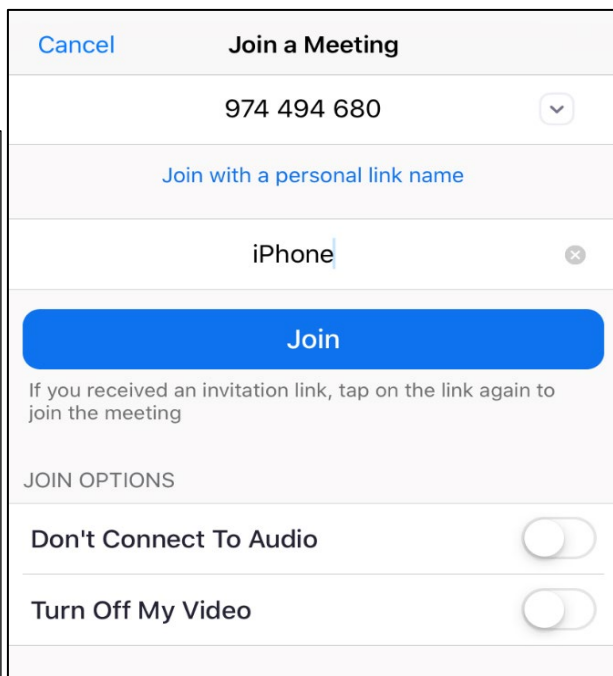
The number should be 9 digits.



The screenshot shows the 'Join a Meeting' interface. At the top, there are 'Cancel' and 'Join a Meeting' options. Below is a 'Meeting ID' field with a dropdown arrow, currently empty. A blue link 'Join with a personal link name' is visible. The device name 'iPhone' is shown. A large blue 'Join' button is prominent. Below the button, there is a note: 'If you received an invitation link, tap on the link again to join the meeting'. Under the heading 'JOIN OPTIONS', there are two toggle switches: 'Don't Connect To Audio' and 'Turn Off My Video', both currently turned off.

Step 4: Input your Meeting ID

After your Meeting ID is put in, touch "Join".



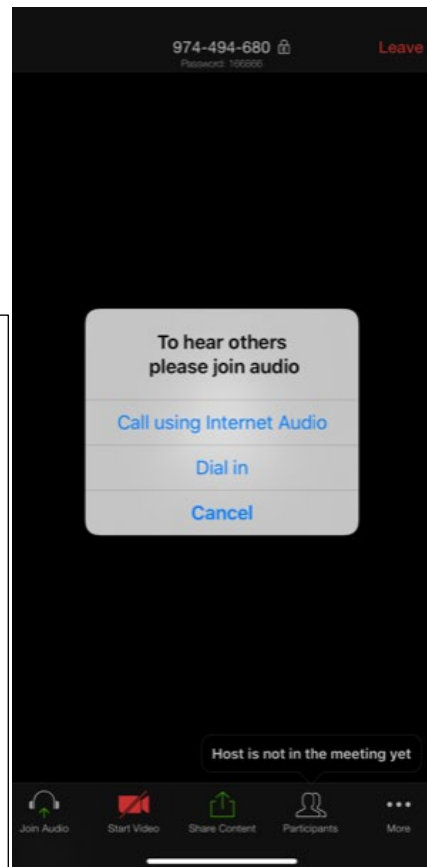
The screenshot shows the 'Join a Meeting' interface with the 'Meeting ID' field now containing the number '974 494 680'. The 'Join' button remains blue and is the next step to be tapped. The rest of the interface, including the 'Join with a personal link name' link, the device name 'iPhone', the explanatory note, and the 'JOIN OPTIONS' section with 'Don't Connect To Audio' and 'Turn Off My Video' toggles, remains the same as in the previous screenshot.



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Step 5: Touch "Call using Internet Audio".

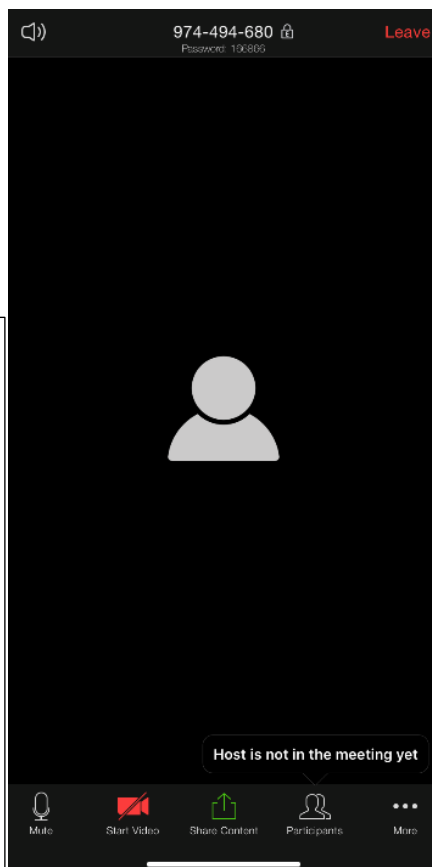
Please touch "Call using Internet Audio". You will then be able to speak and hear through your phone's microphone.



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Step 6: Enable Video by touching the RED "Start Video" icon at the bottom.

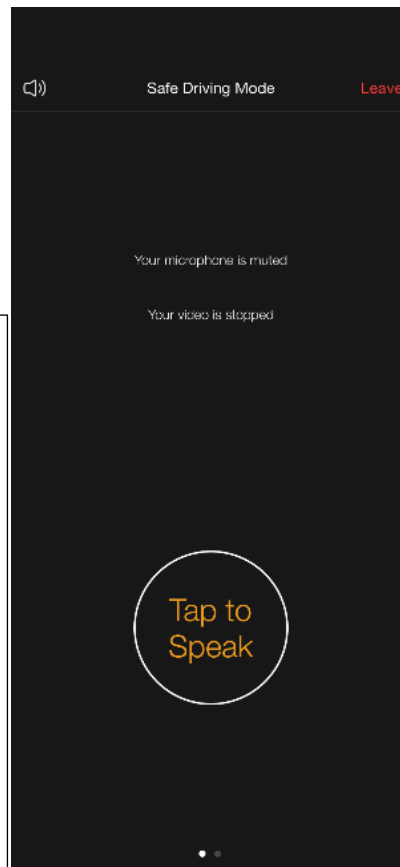
Video", the other participant will be able to see you.



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Step 7: Swipe left to get this screen.

Once you swipe to the left, you'll see this screen. Here you will touch "Tap to Speak" and then you can swipe right again to get back to the video.



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Step 8: If the "Start Video" icon is RED again, touch it to restart video. You're ready to go!

If you had already touched the "Start Video" button prior to Step 8, you shouldn't need to Start Video again. However, I cannot promise it won't shut off your video and you may need to restart it again.

